



## FALSE ALARM PREVENTION FOR BUSINESSES

### REDUCE COMMERCIAL FALSE ALARMS

### IMPROVE YOUR BOTTOM LINE

***Commercial alarms account for virtually half of the total false alarms responded to by R.C.M.P. False alarms cost business owners and the public millions of dollars in wasted money and resources. The Impact of false alarms can be minimized by following a few simple steps.***

- ◆ Take your alarm seriously—it summons R.C.M.P. response. Don't cry wolf!
- ◆ Take responsibility for pro-active maintenance and upkeep of your alarm system. Schedule annual or routine maintenance. Contact your alarm company about a service contract.
- ◆ Keep up! Make sure you know every time your alarm has been triggered and why. Don't wait for a costly false alarm fine to tell you how many false alarms you've had.
- ◆ Regularly train all employees on the proper use of the alarm system with specific instruction on how to cancel false alarm dispatches.
- ◆ Update employee contact names and phone numbers with your alarm monitoring company .
- ◆ A silent hold-up/duress alarm will not sound an alarm at the premises or warrant a phone call from your alarm company. However R.C.M.P. will be dispatched, sometimes with more than one member attending.
- ◆ Be more pro-active in cancelling of false alarm calls. Follow the instructions provided to you by your alarm company for cancelling a false dispatch. Display the alarm monitoring company phone number prominently by the phone for ease of use.
- ◆ Consider whether it makes sense for you to eliminate scheduled opening alarms. If your business is not on a specific schedule, it could cause unnecessary dispatches and false alarms.
- ◆ Train cleaning staff on the proper use of your alarm system providing them with alarm codes and passwords and instruct them on when and how to use each. Make sure they are specifically trained on how to cancel a false alarm dispatch.



**For more information about false alarm prevention please visit our website:**

**[www.regionaldistrict.com/alarms](http://www.regionaldistrict.com/alarms)**

