

# Assistance for People Impacted by the 2021 B.C. Fires



## Personalized support during recovery

**Canadian Red Cross is meeting with people impacted by the 2021 B.C. Fires to understand their unique needs and support in the following ways:**

- ✓ Provide emotional support
- ✓ Assess your personal situation and explain the recovery supports available to you
- ✓ Assist you in navigating the recovery process and making informed decisions in your personal recovery plan and efforts
- ✓ Identify next steps and prioritize the actions to be taken
- ✓ Support with forms and processes (sorting papers, obtaining a permit from the municipality, etc.)
- ✓ Suggest referrals to other services (legal advice, financial advice, mental health and psychosocial supports, etc.)
- ✓ Provide financial assistance to access mental health services

## Housing repair and reconstruction support

As part of its personalized support for recovery, the Red Cross is also working with homeowners who have been unable to return home following the 2021 B.C. Fires through housing repair and reconstruction support.

**Homeowners who have been unable to return home may receive financial support to help:**

- ✓ Meet their immediate needs
- ✓ Clean up their home and property
- ✓ Assist with expenses related to the repair or rebuilding of their home

## Interim housing assistance

Starting in December 2021, on behalf of the Province of British Columbia, Canadian Red Cross will provide people who have been unable to return home following the 2021 B.C. Fires and who do not have access to other housing supports with financial assistance to support their interim housing needs.

**The Canadian Red Cross is contacting people who have lost their primary residence or who are still under mandatory evacuation order to assess their unique needs and discuss next steps.**

**If you have been impacted by the 2021 B.C. Fires and have questions about available supports, please contact the Red Cross by calling **1-800-863-6582**.**

A private and confidential appointment will be arranged with your family representative. Assistance is determined on a case-by-case basis and is not intended to duplicate insurance coverage or other assistance programs.

Due to COVID-19 regulations, appointments may take place over the phone or virtually.