

REGIONAL DISTRICT OF CENTRAL OKANAGAN
PROGRAM PERFORMANCE MEASURE RESULTS - January to March 2020

MEASURES	Jan	Feb	Mar	Q1	Q1 %	% Pop.*	2019 Q1	% Change from Previous Years Quarter
Complaints Received	133	156	180	469			370	27%
General Complaints	124	146	168	438			347	26%
Dangerous & Aggressive Dog (alleged) (Not including Aggressive Warnings)	9	10	12	31			23	35%
Concluded: Dangerous	1	1	1	3			1	200%
Aggressive	4	2	1	7			5	40%
Aggressive Warnings	2	1	4	7			6	17%
Aggressive Complaints	8	9	11	28			0	2800%
Emerg Pages requiring a callout	3	2	2	7			7	0%

Patrols (Proactive)

Proactive Staff Patrols	698	285	383	1,366			40	3315%
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Complaints by Area

Kelowna	84	99	126	309		66%	230	34%
West Kelowna	21	25	19	65	15%	17%	54	20%
Lake Country	10	16	15	41	9%	7%	36	14%
Peachland	3	3	8	14	3%	3%	7	100%
Electoral East	4	3	0	7	2%	2%	13	-46%
Electoral West	1	0	0	1	0%	1%	4	-75%
WFN	1	0	0	1	0%	5%	3	-67%
Total Complaints	124	146	168	438		100%	347	26%

Dog Licenses by Area

Kelowna	6,649	5,405	382	12,436	64%	69%	11,494	8%
West Kelowna	2,003	1,735	94	3,832	20%	18%	3,665	5%
Lake Country	880	824	48	1,752	9%	7%	1,625	8%
Peachland	426	382	11	819	4%	3%	790	4%
Electoral East	218	198	6	422	2%	2%	421	0%
Electoral West	104	99	3	206	1%	1%	170	21%
Total Dog Licenses	10,280	8,643	544	19,467		100%	18,165	7%
<i>New Dog Licenses (included in totals)</i>	649	940	225	1,814			1,724	5%

Kennels Renewed

Kennels Renewed	17	19	3	39			38	3%
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New Kennel Licenses

New Kennel Licenses	0	1	1	2			1	100%
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Impounds by Area

Kelowna	25	19	23	67	68%	66%	59	14%
West Kelowna	6	5	3	14	14%	17%	25	-44%
Lake Country	3	6	4	13	13%	7%	5	160%
Peachland	0	0	3	3	3%	3%	1	200%
Electoral East	1	0	0	1	1%	2%	3	-67%
Electoral West	0	0	0	0	0%	1%	0	0%
WFN	0	0	0	0	0%	5%	5	-100%
Total Dogs Impounded	35	30	33	98		100%	98	0%
Dogs Reunited with Owners - RDCO	20	13	11	44	45%		83	-47%
Dogs Reunited with Owners - Other Jurisdiction	1	1	3	5	5%		1	400%
Dogs Reunited with Owners - WFN	0	0	2	2	2%		5	-60%
Dogs Impounded Without Licences	8	11	9	28	29%		31	-10%
Transferred to Rescue Agency	3	2	1	6	6%		6	0%
Transferred to SPCA	1	3	5	9	9%		1	800%
Adopted (Through Pound)	0	0	0	0	0%		2	-100%
Dogs Euthanized	2	0	2	4	4%		0	300%
Bylaw Initiated (aggression)	0	0	1	1	100%		0	0%
Owner Initiated (aggression)	1	0	0	1			0	0%
Owner Initiated (fee charged)	0	0	0	0			0	0%
Other (not adoptable or by SPCA)	1	0	1	2			0	0%
MTI Issued	0	0	1	1			0	100%
BON Warnings Issued	12	27	14	53			48	10%
Bylaw Offence Notices Issued	27	22	17	66			68	-3%
No Dog License Tickets Issued	12	9	13	34			52	-35%

Dangerous Dog Applications (Community Charter)

Pending for trial or Outstanding	0	0	0	0			0	0%
Concluded by Consent Order Agmts	0	0	0	0			0	0%