

**REGIONAL DISTRICT OF CENTRAL OKANAGAN
PROGRAM PERFORMANCE MEASURE RESULTS - April to June 2020**

| MEASURES | Apr | May | June | Q2 | Q2 % | Year to Date | Year to Date % | % Pop.* | 2019 Q2 | 2019 Year to Date | % Change from Previous Years Quarter | % Change from 2019 YTD |
|---|-----|-----|------|-----|------|--------------|----------------|---------|---------|-------------------|--------------------------------------|------------------------|
| Complaints Received | 159 | 119 | 140 | 418 | | 887 | | | 499 | 869 | -16% | 2% |
| General Complaints | 147 | 103 | 129 | 379 | | 817 | | | 474 | 821 | -20% | 0% |
| Dangerous & Aggressive Dog (alleged) (Not including Aggressive Warnings) | 12 | 16 | 11 | 39 | | 70 | | | 25 | 48 | 56% | 46% |
| Concluded: Dangerous | 2 | 2 | 0 | 4 | | 7 | | | 3 | 4 | 33% | 75% |
| Aggressive | 1 | 4 | 2 | 7 | | 14 | | | 7 | 12 | 0% | 17% |
| Aggressive Warnings | 3 | 3 | 5 | 11 | | 18 | | | 11 | 17 | 0% | 6% |
| Aggressive Complaints | 10 | 14 | 11 | 35 | | 63 | | | 15 | 15 | 133% | 320% |
| Emerg Pages requiring a callout | 2 | 3 | 1 | 6 | | 13 | | | 5 | 12 | 20% | 8% |

| Patrols (Proactive) | | | | | | | | | | | | |
|----------------------------|-----|-----|-----|-----|--|------|--|--|-----|-----|------|------|
| Proactive Staff Patrols | 531 | 176 | 202 | 909 | | 2275 | | | 265 | 305 | 243% | 646% |

| Complaints by Area | | | | | | | | | | | | |
|---------------------------|-----|-----|-----|-----|-----|-----|-----|------|-----|-----|------|------|
| Kelowna | 83 | 52 | 92 | 227 | 60% | 536 | 66% | 66% | 341 | 571 | -33% | -6% |
| West Kelowna | 31 | 23 | 26 | 80 | 21% | 145 | 18% | 17% | 64 | 118 | 25% | 23% |
| Lake Country | 22 | 14 | 6 | 42 | 11% | 83 | 10% | 7% | 45 | 81 | -7% | 2% |
| Peachland | 4 | 7 | 2 | 13 | 3% | 27 | 3% | 3% | 14 | 21 | -7% | 29% |
| Electoral East | 1 | 3 | 0 | 4 | 1% | 11 | 1% | 2% | 3 | 16 | 33% | -31% |
| Electoral West | 1 | 1 | 1 | 3 | 1% | 4 | 0% | 1% | 1 | 5 | 200% | -20% |
| WFN | 5 | 3 | 2 | 10 | 3% | 11 | 1% | 5% | 6 | 9 | 67% | 22% |
| Total Complaints | 147 | 103 | 129 | 379 | | 817 | | 100% | 474 | 821 | -20% | 0% |

| Dog Licenses by Area | | | | | | | | | | | | |
|--|-----|-----|-----|-----|-----|--------|-----|------|-------|--------|------|-----|
| Kelowna | 173 | 147 | 178 | 498 | 65% | 12934 | 64% | 69% | 942 | 12,436 | -47% | 4% |
| West Kelowna | 56 | 41 | 39 | 136 | 18% | 3968 | 20% | 18% | 243 | 3,908 | -44% | 2% |
| Lake Country | 26 | 27 | 24 | 77 | 10% | 1829 | 9% | 7% | 110 | 1,735 | -30% | 5% |
| Peachland | 9 | 15 | 1 | 25 | 3% | 844 | 4% | 3% | 34 | 824 | -26% | 2% |
| Electoral East | 7 | 4 | 6 | 17 | 2% | 439 | 2% | 2% | 20 | 441 | -15% | 0% |
| Electoral West | 9 | 4 | 1 | 14 | 2% | 220 | 1% | 1% | 3 | 173 | 367% | 27% |
| Total Dog Licenses | 280 | 238 | 249 | 767 | | 20,234 | | 100% | 1,352 | 19,517 | -43% | 4% |
| <i>New Dog Licenses (included in totals)</i> | 158 | 182 | 197 | 537 | | 2351 | | | 689 | 2413 | -22% | -3% |

| | | | | | | | | | | | | |
|----------------------------|---|---|---|---|--|----|--|--|---|----|-------|----|
| Kennels Renewed | 0 | 0 | 0 | 0 | | 39 | | | 0 | 38 | 0% | 3% |
| New Kennel Licenses | 0 | 0 | 0 | 0 | | 2 | | | 1 | 2 | -100% | 0% |

| Impounds by Area | | | | | | | | | | | | |
|---|----|----|----|----|------|-----|------|------|-----|-----|-------|-------|
| Kelowna | 20 | 14 | 13 | 47 | 57% | 114 | 63% | 66% | 88 | 147 | -47% | -22% |
| West Kelowna | 7 | 4 | 2 | 13 | 16% | 27 | 15% | 17% | 17 | 42 | -24% | -36% |
| Lake Country | 4 | 1 | 2 | 7 | 9% | 20 | 11% | 7% | 14 | 19 | -50% | 5% |
| Peachland | 1 | 7 | 2 | 10 | 12% | 13 | 7% | 3% | 5 | 6 | 100% | 117% |
| Electoral East | 0 | 0 | 0 | 0 | 0% | 1 | 1% | 2% | 1 | 4 | -100% | -75% |
| Electoral West | 0 | 1 | 0 | 1 | 1% | 1 | 1% | 1% | 0 | 0 | 0% | 0% |
| WFN | 2 | 1 | 1 | 4 | 5% | 4 | 2% | 5% | 4 | 9 | 0% | -56% |
| Total Dogs Impounded | 34 | 28 | 20 | 82 | | 180 | | 100% | 129 | 227 | -36% | -21% |
| Dogs Reunited with Owners - RDCO | 21 | 9 | 8 | 38 | 46% | 82 | 46% | | 96 | 179 | -60% | -54% |
| Dogs Reunited with Owners - Other Jurisdiction | 5 | 4 | 1 | 10 | 12% | 15 | 8% | | 12 | 13 | -17% | 15% |
| Dogs Reunited with Owners - WFN | 0 | 0 | 1 | 1 | 1% | 3 | 2% | | 3 | 8 | -67% | -63% |
| Dogs Impounded Without Licences | 6 | 7 | 9 | 22 | 27% | 50 | 28% | | 44 | 75 | -50% | -33% |
| Transferred to Rescue Agency | 0 | 1 | 0 | 1 | 1% | 7 | 4% | | 1 | 7 | 0% | 0% |
| Transferred to SPCA | 1 | 6 | 1 | 8 | 10% | 17 | 9% | | 12 | 13 | -33% | 31% |
| Adopted (Through Pound) | 0 | 0 | 0 | 0 | 0% | 0 | 0% | | 1 | 3 | -100% | -300% |
| Dogs Euthanized | 1 | 1 | 0 | 2 | 2% | 6 | 3% | | 4 | 4 | -50% | 50% |
| Bylaw Initiated (aggression) | 1 | 0 | 0 | 1 | 100% | 2 | 100% | | 1 | 1 | 0% | 100% |
| Owner Initiated (aggression) | 0 | 1 | 0 | 1 | | 2 | | | 3 | 3 | -67% | -33% |
| Owner Initiated (fee charged) | 0 | 0 | 0 | 0 | | 0 | | | 0 | 0 | 0% | 0% |
| Other (not adoptable or by SPCA) | 0 | 0 | 0 | 0 | | 2 | | | 0 | 0 | 0% | 200% |
| MTI Issued | 1 | 0 | 0 | 1 | | 2 | | | 1 | 1 | 0% | 100% |
| BON Warnings Issued | 8 | 24 | 22 | 54 | | 107 | | | 41 | 89 | 32% | 20% |
| Bylaw Offence Notices Issued | 3 | 6 | 27 | 36 | | 102 | | | 129 | 197 | -72% | -48% |
| No Dog License Tickets Issued | 0 | 2 | 12 | 14 | | 48 | | | 98 | 150 | -86% | -68% |

| Dangerous Dog Applications (Community Charter) | | | | | | | | | | | | |
|---|---|---|---|---|--|--|--|--|---|---|----|----|
| Pending trial or Outstanding | 0 | 0 | 0 | 0 | | | | | 0 | 0 | 0% | 0% |
| Concluded by Consent Order | 0 | 0 | 0 | 0 | | | | | 0 | 0 | 0% | 0% |

*Kelowna: 127380; Lake Country: 12922; Peachland: 5428; West Kelowna: 32655; Electoral West: 1981; Electoral East: 3824; WFN (IR9 and IR10): 9028; Source: 2016 Census of Canada