

**REGIONAL DISTRICT OF CENTRAL OKANAGAN PROGRAM
PERFORMANCE MEASURE RESULTS - July to September 2020**

MEASURES	July	Aug	Sept	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2019 Q3	2019 Year to Date	% Change from Previous Years Quarter	% Change from 2019 YTD
Complaints Received	140	103	130	373		1260			463	1,332	-19%	-5%
General Complaints	132	102	122	356		1173			426	1,247	-16%	-6%
Dangerous & Aggressive Dog (alleged) (Not including Aggressive Warnings)	8	1	8	17		87			37	85	-54%	2%
Concluded: Dangerous	0	0	0	0		7			5	9	-100%	-22%
Aggressive	2	1	2	5		19			19	31	-74%	-39%
Aggressive Warnings	2	4	2	8		26			12	29	-33%	-10%
Aggressive Complaints	8	1	8	17		80			0	15	1700%	433%
Emerg Pages requiring a callout	6	5	8	19		32			12	24	58%	33%

Patrols (Proactive)	July	Aug	Sept	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2019 Q3	2019 Year to Date	% Change from Previous Years Quarter	% Change from 2019 YTD
Proactive Staff Patrols	16	35	14	65		2340			1,721	2,026	-96%	15%

Complaints by Area	July	Aug	Sept	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2019 Q3	2019 Year to Date	% Change from Previous Years Quarter	% Change from 2019 YTD
Kelowna	91	49	88	228	63%	764	65%	66%	331	902	-31%	-15%
West Kelowna	20	36	27	83	23%	228	19%	17%	62	180	34%	27%
Lake Country	14	7	10	31	9%	114	10%	7%	29	110	7%	4%
Peachland	5	5	2	12	3%	39	3%	3%	22	43	-45%	-9%
Electoral East	0	4	0	4	1%	15	1%	2%	4	20	0%	-25%
Electoral West	1	0	2	3	1%	7	1%	1%	9	14	-67%	-50%
WFN	1	1	1	3	1%	14	1%	5%	6	15	-50%	-7%
Total Complaints	132	102	130	364		1181		100%	463	1,284	-21%	-8%

Dog Licenses by Area	July	Aug	Sept	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2019 Q3	2019 Year to Date	% Change from Previous Years Quarter	% Change from 2019 YTD
Kelowna	206	216	188	610	68%	13544	64%	69%	780	13,216	-22%	2%
West Kelowna	63	52	44	159	18%	4127	20%	18%	187	4,095	-15%	1%
Lake Country	31	37	18	86	10%	1915	9%	7%	126	1,861	-32%	3%
Peachland	11	7	5	23	3%	867	4%	3%	74	898	-69%	-3%
Electoral East	2	3	9	14	2%	453	2%	2%	25	466	-44%	-3%
Electoral West	3	4	1	8	1%	228	1%	1%	16	189	-50%	21%
Total Dog Licenses	316	319	265	900		21134		100%	1,208	20,725	-25%	2%
<i>New Dog Licenses (included in totals)</i>	264	202	191	657		3008			764	3177	-14%	-5%

Kennels Renewed	0	0	1	1		40			1	39	0%	3%
New Kennel Licenses	0	0	0	0		2			1	3	-100%	-33%

Impounds by Area	July	Aug	Sept	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2019 Q3	2019 Year to Date	% Change from Previous Years Quarter	% Change from 2019 YTD
Kelowna	19	14	27	60	71%	174	66%	66%	93	240	-35%	-28%
West Kelowna	1	6	7	14	17%	41	16%	17%	13	55	8%	-25%
Lake Country	2	3	2	7	8%	27	10%	7%	7	26	0%	4%
Peachland	1	0	1	2	2%	15	6%	3%	2	8	0%	88%
Electoral East	0	0	0	0	0%	1	0%	2%	1	5	-100%	-80%
Electoral West	0	0	0	0	0%	1	0%	1%	0	0	0%	100%
WFN	1	0	0	1	1%	5	2%	5%	3	12	-67%	-58%
Total Dogs Impounded	24	23	37	84		264		100%	119	346	-29%	-24%
Dogs Reunited with Owners - RDCO	11	12	21	44	52%	126	48%		91	270	-52%	-53%
Dogs Reunited with Owners - Other Jurisdiction	2	5	1	8	10%	23	9%		13	26	-38%	-12%
Dogs Reunited with Owners - WFN	0	0	2	2	2%	5	2%		4	12	-50%	-58%
Dogs Impounded Without Licences	7	3	10	20	24%	70	27%		35	110	-43%	-36%
Transferred to Rescue Agency	0	1	0	1	1%	8	3%		0	7	100%	14%
Transferred to SPCA	3	1	3	7	8%	24	9%		7	20	0%	20%
Adopted (Through Pound)	0	1	0	1	1%	1	0%		1	4	0%	-75%
Dogs Euthanized	1	0	0	1	1%	7	3%		3	7	-67%	0%
Bylaw Initiated (aggression)	0	0	0	0	100%	2	100%		1	2	-100%	0%
Owner Initiated (aggression)	0	0	0	0		2			1	4	-100%	-50%
Owner Initiated (fee charged)	0	0	0	0		0			0	0	0%	0%
Other (not adoptable or by SPCA)	1	0	0	1		3			0	0	0%	300%
MTI Issued	1	0	1	2		4			3	4	-33%	0%
BON Warnings Issued	25	14	17	56		163			45	134	24%	22%
Bylaw Offence Notices Issued	14	24	14	52		154			138	335	-62%	-54%
No Dog License Tickets Issued	9	8	8	25		73			84	234	-70%	-69%

Dangerous Dog Applications (Community Charter)	July	Aug	Sept	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2019 Q3	2019 Year to Date	% Change from Previous Years Quarter	% Change from 2019 YTD
Pending for trial or Outstanding	0	0	0	0					0	0	0%	0%
Concluded by Consent Order Agmts	0	0	0	0					0	0	0%	0%

*Kelowna: 127380; Lake Country: 12922; Peachland: 5428; West Kelowna: 32655; Electoral West: 1981; Electoral East: 3824; WFN (IR9 and IR10): 9028; Source: 2016 Census of Canada