

REGIONAL DISTRICT OF CENTRAL OKANAGAN
PROGRAM PERFORMANCE MEASURE RESULTS - January to March 2021

MEASURES	Jan	Feb	Mar	Q1	Q1 %	% Pop.*	2020 Q1	% Change from Previous Years Quarter
Complaints Received	127	230	259	616			469	31%
General Complaints	127	230	259	616			438	41%
Dangerous & Aggressive Dog (alleged) (Not including Aggressive Warnings)	8	10	20	38			31	23%
Concluded: Dangerous	0	0	1	1			3	-67%
Aggressive	2	0	3	5			7	-29%
Aggressive Warnings	4	8	1	13			7	86%
Aggressive Complaints	8	10	20	38			28	36%
Emerg Pages requiring a callout	7	8	13	28			7	300%

Patrols (Proactive)								
Proactive Staff Patrols	396	495	539	1,430			1,366	5%

Complaints by Area								
Kelowna	152	144	179	296		144%	179	65%
West Kelowna	29	34	30	63	16%	17%	65	-3%
Lake Country	11	9	24	20	5%	7%	41	-51%
Peachland	5	6	11	11	3%	3%	14	-21%
Electoral East	7	4	12	11	3%	2%	7	57%
Electoral West	3	0	3	3	1%	1%	1	200%
WFN	0	1	0	1	0%	5%	1	0%
Total Complaints	207	198	0	405		178%	438	-8%

Dog Licenses by Area								
Kelowna	7,951	4,721	520	13,192	63%	69%	12,436	6%
West Kelowna	2,373	1,617	112	4,102	20%	18%	3,832	7%
Lake Country	1,083	828	79	1,990	9%	7%	1,752	14%
Peachland	465	330	25	820	4%	3%	819	0%
Electoral East	347	221	25	593	3%	2%	422	41%
Electoral West	153	110	17	280	1%	1%	206	36%
Total Dog Licenses	12,372	7,827	778	20,977		100%	19,467	8%
<i>New Dog Licenses (included in totals)</i>	1,663	1,147	338	3,148			1,814	74%

Kennels Renewed	20	17	3	40			39	3%
New Kennel Licenses	0	3	1	4			2	100%

Impounds by Area								
Kelowna	13	21	20	34	72%	66%	67	-49%
West Kelowna	4	0	4	4	8%	17%	14	-71%
Lake Country	2	0	1	2	4%	7%	13	-85%
Peachland	1	2	0	3	6%	3%	3	0%
Electoral East	3	1	0	4	8%	2%	1	300%
Electoral West	0	0	1	0	0%	1%	0	100%
WFN	0	0	1	1	2%	5%	0	0%
Total Dogs Impounded	23	24	27	48		100%	98	-51%
Dogs Reunited with Owners - RDCO	8	9	9	26	54%		44	-41%
Dogs Reunited with Owners - Other Jurisdiction	0	4	2	6	13%		5	20%
Dogs Reunited with Owners - WFN	1	1	0	2	4%		2	0%
Dogs Impounded Without Licences	5	7	14	26	54%		28	-7%
Transferred to Rescue Agency	0	0	0	0	0%		6	-100%
Transferred to SPCA	1	1	2	4	8%		9	-56%
Adopted (Through Pound)	0	0	0	0	0%		0	0%
Dogs Euthanized	0	0	0	0	0%		4	-100%
Bylaw Initiated (aggression)	0	0	0	0	133%		1	-100%
Owner Initiated (aggression)	0	0	0	0			1	-100%
Owner Initiated (fee charged)	0	0	0	0			0	0%
Other (not adoptable or by SPCA)	0	0	0	0			2	-100%
MTI Issued	1	2	1	4			1	300%
BON Warnings Issued	12	25	19	56			53	6%
Bylaw Offence Notices Issued	16	16	24	56			66	-15%
No Dog License Tickets Issued	9	10	17	36			34	6%

Dangerous Dog Applications (Community Charter)								
Pending for trial or Outstanding				0			0	0%
Concluded by Consent Order Agmts	0	0	0	0			0	0%

*Kelowna: 127380; Lake Country: 12922; Peachland: 5428; West Kelowna: 32655; Electoral West: 1981; Electoral East: 3824; WFN (IR9 and IR10): 9028; Source: 2016 Census of Canada