

**REGIONAL DISTRICT OF CENTRAL OKANAGAN
PROGRAM PERFORMANCE MEASURE RESULTS - April to June 2021**

MEASURES	Apr	May	June	Q2	Q2 %	Year to Date	Year to Date %	% Pop.*	2020 Q2	2020 Year to Date	% Change from Previous Years Quarter	% Change from 2020 YTD
Complaints Received	207	198	192	597		1213			418	887	43%	37%
General Complaints	207	198	192	597		1213			379	817	58%	48%
Dangerous & Aggressive Dog (alleged) (Not including Aggressive Warnings)	7	8	12	27		65			39	70	-31%	-7%
Concluded: Dangerous	0	0	0	0		1			4	7	-100%	-86%
Aggressive	0	1	2	3		8			7	14	-57%	-43%
Aggressive Warnings	5	4	3	12		25			11	18	9%	39%
Aggressive Complaints	12	13	17	42		80			35	63	20%	27%
Emerg Pages requiring a callout	8	15	12	35		63			6	13	483%	385%
Patrols (Proactive)												
Proactive Staff Patrols	517	623	576	1,716		3146			909	2,275	89%	38%
Complaints by Area												
Kelowna	152	144	138	434	73%	730	73%	66%	227	536	91%	36%
West Kelowna	29	34	25	88	15%	151	15%	17%	80	145	10%	4%
Lake Country	11	9	15	35	6%	55	5%	7%	42	83	-17%	-34%
Peachland	5	6	7	18	3%	29	3%	3%	13	27	38%	7%
Electoral East	7	4	4	15	3%	26	3%	2%	4	11	275%	136%
Electoral West	3	0	3	6	1%	9	1%	1%	3	4	100%	125%
WFN	0	1	0	1	0%	2	0%	5%	10	11	-90%	-82%
Total Complaints	207	198	192	597		1002		100%	379	817	58%	23%
Dog Licenses by Area												
Kelowna	232	225	192	649	67%	13841	63%	69%	498	12,934	30%	7%
West Kelowna	72	55	46	173	18%	4275	19%	18%	136	3,968	27%	8%
Lake Country	28	17	28	73	8%	2063	9%	7%	77	1,829	-5%	13%
Peachland	18	9	11	38	4%	858	4%	3%	25	844	52%	2%
Electoral East	5	1	3	9	1%	602	3%	2%	17	439	-47%	37%
Electoral West	13	7	2	22	2%	302	1%	1%	14	220	57%	37%
Total Dog Licenses	368	314	282	964		21,941		100%	767	20,234	26%	8%
<i>New Dog Licenses (included in totals)</i>	252	264	241	757		3905			537	2351	41%	66%
Kennels Renewed	1	0	1	2		42			0	39	200%	8%
New Kennel Licenses	1	0	0	1		5			0	2	100%	150%
Impounds by Area												
Kelowna	13	21	22	56	71%	90	71%	66%	47	114	19%	-21%
West Kelowna	4	0	4	8	10%	12	9%	17%	13	27	-38%	-56%
Lake Country	2	0	4	6	8%	8	6%	7%	7	20	-14%	-60%
Peachland	1	2	0	3	4%	6	5%	3%	10	13	-70%	-54%
Electoral East	3	1	2	6	8%	10	8%	2%	0	1	100%	900%
Electoral West	0	0	0	0	0%	0	0%	1%	1	1	0%	0%
WFN	0	0	0	0	0%	1	1%	5%	4	4	-100%	-75%
Total Dogs Impounded	23	24	32	79		127		100%	82	180	-4%	-29%
Dogs Reunited with Owners - RDCO	13	13	19	45	57%	71	56%		38	82	18%	-13%
Dogs Reunited with Owners - Other Jurisdiction	1	3	2	6	8%	12	9%		10	15	-40%	-20%
Dogs Reunited with Owners - WFN	1	0	0	1	1%	3	2%		1	3	0%	0%
Dogs Impounded Without Licences	6	6	7	19	24%	45	35%		22	50	-14%	-10%
Transferred to Rescue Agency	0	0	1	1	1%	1	1%		1	7	0%	-86%
Transferred to SPCA	1	2	3	6	8%	10	8%		8	17	-25%	-41%
Adopted (Through Pound)	1	0	0	1	1%	1	1%		0	0	0%	-300%
Dogs Euthanized	0	0	0	0	0%	0	0%		2	6	-100%	-100%
Bylaw Initiated (aggression)	0	0	0	0	100%	0	113%		1	2	-100%	-100%
Owner Initiated (aggression)	0	0	0	0		0			1	2	-100%	-100%
Owner Initiated (fee charged)	0	0	0	0		0			0	0	0%	0%
Other (not adoptable or by SPCA)	0	0	0	0		0			0	2	0%	0%
MTI Issued	0	0	0	0		4			1	2	-100%	100%
BON Warnings Issued	18	20	14	52		108			54	107	-4%	1%
Bylaw Offence Notices Issued	19	22	16	57		113			36	102	58%	11%
No Dog License Tickets Issued	5	9	2	16		52			14	48	14%	8%
Dangerous Dog Applications (Community Charter)												
Pending trial or Outstanding	0	0	0	0					0	0	0%	0%
Concluded by Consent Order	0	0	0	0					0	0	0%	0%

*Kelowna: 127380; Lake Country: 12922; Peachland: 5428; West Kelowna: 32655; Electoral West: 1981; Electoral East: 3824; WFN (IR9 and IR10): 9028; Source: 2016 Census of Canada