

**REGIONAL DISTRICT OF CENTRAL OKANAGAN PROGRAM  
PERFORMANCE MEASURE RESULTS - July to September 2021**

MEASURES	July	Aug	Sept	Q3	Q3 %	Year to Date	Year to Date %	% Pop.*	2020 Q3	2020 Year to Date	% Change from Previous Years Quarter	% Change from 2020 YTD
<b>Complaints Received</b>	183	152	184	556		1769			373	1,260	49%	40%
General Complaints	183	152	184	519		1732			356	1,173	46%	48%
Dangerous & Aggressive Dog (alleged) (Not including Aggressive Warnings)	11	16	10	37		102			17	87	118%	17%
Concluded: Dangerous	0	1	1	2		3			0	7	0%	-57%
Aggressive	0	1	3	4		12			5	19	-20%	-37%
Aggressive Warnings	6	2	4	12		37			8	26	50%	42%
Aggressive Complaints	11	16	10	37		117			17	80	1700%	46%
Emerg Pages requiring a callout	6	10	12	28		91			19	32	47%	184%

Patrols (Proactive)												
Proactive Staff Patrols	665	1,017	912	2,594		5740			65	2,340	3891%	145%

Complaints by Area												
Kelowna	112	115	134	361	70%	1091	72%	66%	228	764	58%	43%
West Kelowna	35	21	24	80	15%	231	15%	17%	83	228	-4%	1%
Lake Country	18	4	16	38	7%	93	6%	7%	31	114	23%	-18%
Peachland	5	5	7	17	3%	46	3%	3%	12	39	42%	18%
Electoral East	9	2	1	12	2%	38	2%	2%	4	15	200%	153%
Electoral West	1	2	1	4	1%	13	1%	1%	3	7	33%	86%
WFN	3	3	1	27	5%	29	2%	5%	3	14	800%	107%
<b>Total Complaints</b>	183	152	184	519		1521		100%	364	1,181	43%	29%

Dog Licenses by Area												
Kelowna	245	171	137	553	69%	14394	63%	69%	610	13,544	-9%	6%
West Kelowna	81	39	28	148	18%	4423	19%	18%	159	4,127	-7%	7%
Lake Country	34	27	19	80	10%	2143	9%	7%	86	1,915	-7%	12%
Peachland	6	3	3	12	1%	870	4%	3%	23	867	-48%	0%
Electoral East	5	4	3	12	1%	614	3%	2%	14	453	-14%	36%
Electoral West	0	1	1	2	0%	304	1%	1%	8	228	-75%	33%
<b>Total Dog Licenses</b>	371	245	191	807		22748		100%	900	21,134	-10%	8%
<i>New Dog Licenses (included in totals)</i>	216	203	171	590		4495			657	3008	-10%	49%

<b>Kennels Renewed</b>	0	0	0	0		42			1	40	-100%	5%
<b>New Kennel Licenses</b>	0	0	0	0		5			0	2	0%	150%

Impounds by Area												
Kelowna	23	33	27	83	70%	173	71%	66%	60	174	38%	-1%
West Kelowna	5	4	8	17	14%	29	12%	17%	14	41	21%	-29%
Lake Country	5	0	3	8	7%	16	7%	7%	7	27	14%	-41%
Peachland	1	2	0	3	3%	9	4%	3%	2	15	50%	-40%
Electoral East	3	0	0	3	3%	13	5%	2%	0	1	0%	1200%
Electoral West	0	1	0	1	1%	1	0%	1%	0	1	0%	100%
WFN	1	1	1	3	3%	4	2%	5%	1	5	200%	-20%
<b>Total Dogs Impounded</b>	38	41	39	118		245		100%	84	264	40%	-7%
<b>Dogs Reunited with Owners - RDCO</b>	21	19	28	68	58%	139	57%		44	126	55%	10%
<b>Dogs Reunited with Owners - Other Jurisdiction</b>	4	5	4	13	11%	25	10%		8	23	63%	9%
<b>Dogs Reunited with Owners - WFN</b>	0	3	1	4	3%	7	3%		2	5	100%	40%
<b>Dogs Impounded Without Licences</b>	8	8	3	19	16%	64	26%		20	70	-5%	-9%
<b>Transferred to Rescue Agency</b>	1	0	0	1	1%	2	1%		1	8	100%	-75%
<b>Transferred to SPCA</b>	2	2	2	6	5%	16	7%		7	24	-14%	-33%
<b>Adopted (Through Pound)</b>	0	1	1	2	2%	3	1%		1	1	100%	200%
<b>Dogs Euthanized</b>	1	3	0	4	3%	4	2%		1	7	300%	-43%
Bylaw Initiated (aggression)	0	0	0	0	99%	0	106%		0	2	0%	-100%
Owner Initiated (aggression)	0	2	0	2		2			0	2	0%	0%
Owner Initiated (fee charged)	0	0	0	0		0			0	0	0%	0%
Other (not adoptable or by SPCA)	1	1	0	2		2			1	3	0%	300%
<b>MTI Issued</b>	1	0	0	1		5			2	4	-50%	25%
<b>BON Warnings Issued</b>	14	13	12	39		147			56	163	-30%	-10%
<b>Bylaw Offence Notices Issued</b>	20	11	22	53		166			52	154	2%	8%
<b>No Dog License Tickets Issued</b>	7	2	5	14		66			25	73	-44%	-10%

Dangerous Dog Applications (Community Charter)												
Pending for trial or Outstanding	0	0	0	0					0	0	0%	0%
Concluded by Consent Order Agmts	0	0	0	0					0	0	0%	0%

\*Kelowna: 127380; Lake Country: 12922; Peachland: 5428; West Kelowna: 32655; Electoral West: 1981; Electoral East: 3824; WFN (IR9 and IR10): 9028; Source: 2016 Census of Canada