



We're here to help.
Get in touch with us!

rdco.com
info@rdco.com | 250-763-4918
1450 KLO Road, Kelowna, BC



Request services or report issues
rdco.com/requests

Get news straight to your inbox
rdco.com/subscribe

Electoral Area East Director: Kevin Kraft

kevin.kraft@rdco.com

RDCO services delivered to your community

Air quality			
Open burning info	rdco.com/airquality	250-469-8408	airquality@kelowna.com
Billing and payments			
Utilities (sewer, water and garbage)	rdco.com/payments	250-469-6239	utilities@rdco.com
Building permits and inspections			
	rdco.com/building	250-469-6211	inspections@rdco.com
Dog licences and control			
Dog licences	rdco.com/dogs	250-469-6344	dog.licensing@rdco.com
Dog control	rdco.com/dogs	250-469-6284 604-815-6006 (emergencies)	info-dogcontrol@rdco.com
Fire protection			
Call 9-1-1 for emergencies	rdco.com/fireprotection	250-469-6223	fire.services@rdco.com
Ellison Fire Department		250-469-6155	
Joe Rich Fire Department		250-469-6179	
Garbage, recycling and yard waste			
Waste reduction office	rdco.com/recycle	250-469-6250	recycle@rdco.com
Curbside collection (missed pick-ups)	e360s.ca	250-868-3211	info-bc@e360s.ca
Parks			
	rdco.com/parks	250-469-6232 250-868-5299 (emergencies)	parks@rdco.com

RDCO services delivered to your community

Protective services			
Bylaw enforcement	requests.rdco.com	250-469-6112	
Crime Prevention	rdco.com/crimeprevention	250-707-8021	crime_prevention@rdco.com
Crime Stoppers	crimestoppers.net	250-469-6309 (office) 1-800-222-8477 (tips)	crimestoppers@rdco.com
Victim Services	rdco.com/victimservices	250-470-6242	kelowna.VictimServices@rcmp-grc.gc.ca
Regional emergency program			
Central Okanagan Emergency Operations	cordemergency.ca	250-469-8490 (only active during emergencies)	
Water distribution systems			
Falcon Ridge and Sunset Ranch water systems			
	rdco.com/water	250-469-6241 250-868-5299 (emergencies)	

Other services in your community

Agricultural Land Commission			
BC's provincial regulators of agricultural land	alc.gov.bc.ca	1-800-663-7867	ALCBurnaby@Victoria1.gov.bc.ca
Airport			
Kelowna International Airport	ylw.kelowna.ca	250-807-4300	airport@kelowna.ca
Conservation			
Report All Poachers and Polluters (RAPP)	rapp.bc.ca	1-877-952-7277 (RAPP)	
Wildsafe BC	wildsafebc.com	250-828-2551	bc@wildsafebc.com
Fortis BC			
Natural gas	fortisbc.com	1-888-224-2710	gas.customerservice@fortisbc.com
Electricity	fortisbc.com	1-866-436-7847	electricity.customerservice@fortisbc.com
Landfill			
Glenmore Landfill	kelowna.ca/landfill	250-469-8880	
Roads			
BC Ministry of Transportation and Infrastructure	gov.bc.ca/transportation	250-712-3660	Okanagan Shuswap District Kelowna office
AIM (highway maintenance and service)	aim-roads.ca	1-866-222-4204	
Water systems			
Black Mountain Irrigation District	bmid.ca	250-765-5169 1-888-380-1449 (emergencies)	
Glenmore Ellison Improvement District	glenmoreellison.com	250-763-6506	