



We're here to help.
Get in touch with us!

rdco.com
info@rdco.com | 250-763-4918
1450 KLO Road, Kelowna, BC



Request services or report issues
rdco.com/requests

Get news straight to your inbox
rdco.com/subscribe

Electoral Area West Director: Wayne Carson

wayne.carson@rdco.com

RDCO services delivered to your community

Air quality			
Open burning info	rdco.com/airquality	250-469-8408	airquality@kelowna.com
Billing and payments			
Utilities (sewer, water and garbage)	rdco.com/payments	250-469-6239	utilities@rdco.com
Building permits and inspections			
	rdco.com/building	250-469-6211	inspections@rdco.com
Dog licences and control			
Dog licences	rdco.com/dogs	250-469-6344	dog.licensing@rdco.com
Dog control	rdco.com/dogs	250-469-6284 604-815-6006 (emergencies)	info-dogcontrol@rdco.com
Fire protection			
Call 9-1-1 for emergencies	rdco.com/fireprotection	250-469-6223	fire.services@rdco.com
North Westside Fire Department		250-469-6158	
Wilson's Landing Fire Department		250-469-6161	
Garbage, recycling and yard waste			
Waste Reduction Office	rdco.com/recycle	250-469-6250	recycle@rdco.com
Curbside collection (missed pick-ups)	e360s.ca	250-868-3211	info-bc@e360s.ca
North Westside Road Transfer station	rdco.com/NWRTS		
Traders Cove Transfer Station	rdco.com/TCTS		
Parks			
	rdco.com/parks	250-469-6232 250-868-5299 (emergencies)	parks@rdco.com

RDCO services delivered to your community

Protective services			
Bylaw enforcement	requests.rdco.com	250-469-6112	
Crime Prevention	rdco.com/crimeprevention	250-707-8021	crime.prevention@rdco.com
Crime Stoppers	crimestoppers.net	250-469-6309 (office) 1-800-222-8477 (tips)	crimestoppers@rdco.com
Victim Services	rdco.com/victimservices	250-470-6242	kelowna.VictimServices@rcmp-grc.gc.ca
Regional emergency program			
Central Okanagan Emergency Operations	cordemergency.ca	250-469-8490 (only active during emergencies)	
Water distribution systems			
Killiney Beach, Upper Fintry/Shalal Road/Valley of the Sun, and Westshore Estates water systems			
	rdco.com/water	250-469-6241 250-868-5299 (emergencies)	

Other services in your community

Agricultural Land Commission			
BC's provincial regulators of agricultural land	alc.gov.bc.ca	1-800-663-7867	ALCBurnaby@Victoria1.gov.bc.ca
Airport			
Kelowna International Airport	ylw.kelowna.ca	250-807-4300	airport@kelowna.ca
BC Hydro			
Electricity	bchydo.com	1-800-224-9376	Live chat online, Monday to Friday 8 a.m. to 4 p.m.
Conservation			
Report All Poachers and Polluters (RAPP)	rapp.bc.ca	1-877-952-7277 (RAPP)	
Wildsafe BC	wildsafebc.com	250-828-2551	bc@wildsafebc.com
Fortis BC			
Natural gas	fortisbc.com	1-888-224-2710	gas.customerservice@fortisbc.com
Roads			
BC Ministry of Transportation and Infrastructure	gov.bc.ca/transportation	250-712-3660	Okanagan Shuswap District Vernon office
AIM (highway maintenance and service)	aim-roads.ca	1-866-222-4204	