

We are here to help

Regional District of Central Okanagan RCMP Victim Services



RCMP Victim Services

If you need help please call:

250-470-6242

We will respond at our earliest opportunity.

RCMP Victim Services

Provides support and practical assistance to individuals, family members and others who have been impacted by crime and/or trauma.

Funded by the Regional District of Central Okanagan, Ministry of Public Safety and Solicitor General and Westbank First Nation in partnership with the Kelowna Regional RCMP Detachment

Connect with us by self-referral or referral from an organization.

Contact with you is in-person and/or over the telephone.

No cost to receive our service.

Visitors of Central Okanagan (with your permission) can be referred to your home community for follow up and local assistance.

Please note; Most information you provide to us, a police-based Victim Service, is confidential except four key safety areas where information shared must be reported to police – **child abuse, harm to self, harm to others, and domestic abuse.*

Service Area

RCMP Victim Services assist residents of and visitors to our Central Okanagan communities including;

- City of Kelowna
- City of West Kelowna
- District of Peachland
- District of Lake Country
- Central Okanagan East Electoral Area
- Central Okanagan West Electoral Area
- Westbank First Nation



Additional information is available on our website.

Our services

Emotional Support

- Police requested crisis response (crisis intervention, defusing and debrief)
- Grief and loss support
- Safety planning
- Information on critical incident reactions and self-care post trauma

Practical Assistance

- **Court:**
 - Court orientation for witnesses who may be required to testify
 - Guidance in completing victim impact statements
 - Connection with Victim Notification Programs
 - Liaise on your behalf with justice system personnel

Financial

- Aid in completing crime victim assistance (CVAP) compensation

Referral

- Counseling, financial, legal and community resources

Information

- Updates on file status throughout the police investigation
- Progression of the case through the court system (if applicable)
- Overview on your right to privacy
- Explanation of criminal justice system specific to your case
- Other assistance with information as requested

Community Contacts

RCMP (non-emergency number)

■ Kelowna:	250-762-3300
■ West Kelowna:	250-768-2880
■ Lake Country:	250-766-2288
Elizabeth Fry Society	250-763-4613
AG Safe Shelter (NOW Canada)	250-763-2262
BC Coroner's Office	1-866-200-2676
BC Crown Counsel	250-470-6822
Hospice	250-763-5511
Kelowna's Gospel Mission (shelter)	1-866-200-2676 250-862-3733
Legal Services Society	250-763-8613
Mental Health/Substance Use (IH)	250-469-7070
Ministry of Children/Families	1-800-663-9122
Social Assistance	1-866-866-0800
WFN (Community Services)	250-768-0227
Women's Shelter (Domestic Violence)	250-763-1040
Youth Shelter (Okanagan Boys & Girls Clubs)	250-868-8541 ext. 202
BC Bereavement Helpline	1-877-779-2223
BC Suicide Helpline	1-800-784-2433
National Suicide Helpline	9-8-8
Crime Victim Assistance	1-866-660-3888
Crisis Line	1-888-353-2273
Lawyer Referral Service	1-800-663-1919
Victim-Link	1-800-563-0808



Contact Us

250-470-6242

Kelowna.VictimServices@rcmp-grc.gc.ca

Office hours are weekdays 8 a.m. - 4 p.m.
(Office closed on Statutory Holidays)

We are accessible by telephone, email and in-person appointments during office hours.

If you attempt contact and don't reach us, please leave a message by email or telephone as you will receive a response at our earliest opportunity.

RCMP Victim Services
1190 Richter Street
Kelowna, BC

