



**Development and Engineering Services  
Solid Waste Services**  
1450 K.L.O. Road,  
Kelowna, B.C. V1W 3Z4  
Phone: 250-469-6250  
Email: wastereduction@rdco.com

### Application for Service Level Change Assistance with Curbside Collection

The Service Level Change request is when an occupant of a property with curbside waste collection may require temporary or long term assistance with getting curbside garbage and yard waste carts to the curb by the collection contractor.

**Applicant will also be required to fill out a separate consent form from Recycle BC, for assistance with curbside recycling services.**

I, \_\_\_\_\_ as occupier of the property located at  
(Last Name) (First Name)

Address: \_\_\_\_\_  
(Apt.#) (Street #) (Street Name) (City, Province) (Postal Code)

hereby apply for this service and understand that:

- The occupants of this property requires assistance moving waste collection carts to and from the curbside collection point;
- The occupants of this property do not have access to a person to help them with this activity;
- A Physician's certificate(s) will be required stating that it would be injurious to the health of each occupant to roll the containers to and from the curbside;
- If a person who can assist getting carts to the curb becomes available prior to the expiry of an approval, this service will no longer be provided and occupant should notify the RDCO;
- This service may be cancelled at any time if the information provided by the occupants is found to be false;
- The Regional District of Central Okanagan is not responsible for any damage to private property resulting from the executing of this service.

Is the requirement for assistance permanent?  Yes  No (If yes, this application is valid for 3 years)

If the need for assistances is temporary, what date would the Applicant be sufficiently recovered. \_\_\_\_/\_\_\_\_/\_\_\_\_  
(Year) (Month) (Day)

I certify that the information I have provided is true and accurate.

\_\_\_\_\_  
(Signature of Applicant) (Phone Number) (Date)

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**FOR OFFICE USE ONLY**

Approved  Denied

Physician's Certificate Attached and Dated

Effective date of service level change: \_\_\_\_\_ Date sent to info-BC@e360s.ca \_\_\_\_\_

Waste Reduction Approval: \_\_\_\_\_  
(Signature)

**Personal Information Collection Notice**

Pursuant to Section 26 (c) and Section 32 of the Freedom of Information and Protection of Privacy Act, your personal information is collected for the purpose of RDCO's curbside collection and related activities and services. Information provided will be shared with Recycle BC and their curbside collection provider. If you have any questions about the collection, access, use or disclosure of your personal information, please contact: Privacy Officer, Regional District of Central Okanagan, 1450 KLO Road, Kelowna BC V1W 3Z4, email foi.privacy@rdco.com or call 250-763-4918